



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: PE08-066  
Date Opened: 11/26/2008  
Principal Investigator: Peter Ong  
Subject: Loss of Headlight Function

Manufacturer: Ford Motor Company  
Products: 2003-2005 Ford Crown Victoria/Mercury Grand Marquis  
Population: 518,468 (estimated)

Problem Description: Sudden loss of both headlights while driving.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	10		
Crashes/Fires:	0		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatalities:	0		
Other:	0		

Description of Other:

Action: Open a Preliminary Evaluation

Engineer: Peter C. Ong *PCO*

Date: 11/26/2008

Div. Chief: Thomas Z. Cooper

Date: 11/26/2008

Office Dir.: Kathleen C. DeMeter

Date: 11/26/2008

Summary:

ODI has received ten VOQ's regarding sudden loss of headlights in the subject vehicles while driving. Six of the VOQ's were reported during 2008. The failures allegedly occurred without warning and intermittently. In response to the failures, some of the complainants pulled over and waited until the headlight function returned while others continued driving without headlights.

It is noted that some of the complainants stated that the headlights' "flash to pass" feature remained operational. This feature is engaged by pulling back and holding the multi-function turn signal actuator arm.

EWR field reports indicate replacing the lighting control module may have resolved the headlight problems in the subject vehicles.